

VIRTUAL BRANCH ENROLLMENT APPLICATION

Application Procedure:

Please complete the application form as instructed. For your security staple or tape closed and return to Gateway Metro Federal Credit Union using the postage paid mail panel on the back of this application. To expedite the application process, please **complete all information**. Enrolling in Virtual Branch will automatically enroll you in CyberStatements online statements.

Internet Access to Virtual Branch Services:

Choose from the following services: Home Banking Bill Payment
(free) (See Cost Account Guide)

Primary Member Information:

Account Number: _____

Social Security #: _____

Please check one: Mr. Mrs. Ms.

First Name: _____ M.I. _____

Last Name: _____

Mother's Maiden Name: _____
(used for security verification)

Street Address: _____

City: _____ State: _____

Home Phone: _____ Zip: _____

Work Phone: _____

E-mail Address: _____

Yes, My Address Has Changed.

Previous Address: _____

City: _____ State: _____

Joint Account Owner Information (if applicable):

First Name: _____

Last Name: _____

Additional Home Banking Account(s):

List any additional accounts you would like to view and transfer to/from under this Virtual Branch sign on. (Example-child's account) (All members to view this account must be joint owner on any additional accounts listed.)

If we are unable to add the account to Virtual Branch for viewing for privacy reasons, the account will be set up for transfers on the Freedom 24 Audio Response System as long as an authorized person has signed the form.

Account #: _____ Initials _____

Account #: _____ Initials _____

Account #: _____ Initials _____

Account #: _____ Initials _____

Bill Payment Account(s):

Select up to two checking accounts to pay bills from.

Account #: _____

Account #: _____

Authorization:

You desire to subscribe to the services and authorize us, and any third party acting on our behalf, to serve as your agent in processing payments to targeted merchants and/or transfers to and from targeted accounts pursuant to your payment and/or transfer instructions, and you authorize us to post such payment and/or transfer to your designated account(s). You understand that we may not make certain payments and/or transfers if sufficient funds are not available in your designated account. This authorization is in force until revoked by you or us in writing and is subject to the service terms and conditions (a current copy of which will be furnished to you) as amended from time to time.

Signature: **X** _____ Date: _____

Signature: **X** _____ Date: _____

To Use Your Internet Service:

1. Log on to the Internet.
2. Go to our website at www.gmcu.org. At the top of the page, click on the direct access to Virtual Branch.
3. Enter your user ID and Security Code on the sign on screen.
Note: you will be asked to change your Security Code to a private one the first time you log into the service.
4. Once logged into the service, you will be presented with a menu of services. Depending on your enrollment, functions may include:

▶▶ **Overview** - a snapshot of your accounts

▶▶ **Home Banking**

▶▶ **Bill Payment Services**

▶▶ **Self Service** - to customize your session, send electronic messages and view your monthly statements



Need Assistance?

Use the on-line interactive Help available on any menu or page to guide you through your activities.



Call Customer Service anytime to get help with the service, your account, or research a problem.

(888) 887-3188

www.gmcu.org

(314) 621-4575 • (800) 621-4828